# SIT40416
# Certificate IV in Hospitality

## Course Description

The SIT40416 Certificate IV in Hospitality is a qualification that reflects the role of skilled operators who use a broad range of hospitality service, sales or operational skills combined with supervisory skills and sound knowledge of industry operations to plan, monitor and evaluate the work of team members. They operate independently or with limited guidance from others, and use discretion to solve non-routine problems. To achieve a Certificate IV in Hospitality, 21 units must be completed.

| UNIT CODE | UNIT NAME | UNIT CODE | UNIT NAME |
|---|---|---|---|
| | **Core Units** | | **Elective Units** |
| BSBDIV501 | Manage diversity in the workplace | SITHIND001 | Use hygienic practices for hospitality service |
| SITHIND004 | Work effectively in hospitality service | SITXFSA001 | Use hygienic practices for food safety |
| SITXCCS007 | Enhance customer service experiences | SITHFAB002 | Provide responsible service of alcohol |
| SITXCOM005 | Manage conflict | SITHFAB004 | Prepare and serve non-alcoholic beverages |
| SITXFIN003 | Manage finances within a budget | SITHFAB005 | Prepare and serve espresso coffee |
| SITXHRM001 | Coach others in job skills | SITHFAB011 | Provide advice on beers, spirits and liqueurs |
| SITXHRM003 | Lead and manage people | SITHFAB012 | Provide advice on Australian wines |
| SITXMGT001 | Monitor work operations | SITHFAB013 | Provide advice on imported wines |
| SITXWHS003 | Implement and monitor work health and safety practices | SITHFAB014 | Provide table service of food and beverage |
| | | SITHFAB016 | Provide advice on food |
| | | SITHFAB017 | Provide advice on food and beverage matching |
| | | BSBWOR204 | Use business technology |

## Entry Requirements:

This qualification is only offered via RPL (recognition of prior learning) and skills assessment process. Candidates must have at least 3 years' experience in the relevant hospitality field.

For detailed information of the assessment process please refer to the Skills Recognition section of the **TAIE Website** and to the RPL Candidate Guide and RPL FAQ available from the page.

To determine candidate suitability, all candidates will undergo an initial pre-enrolment discussion and interview with a qualified trainer and assessor. This process will determine whether you have the requisite work experience and the required evidence and support to undertake the qualification via RPL. There is no fees or charges for this process.

STUDY
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